

## WE JUST ANSWER THE CALL!

VORKING

Are you tired of sending an e-mail to your IT Company's Help Desk, then waiting hours for a call back? How about the 30 minute hold time to get to an agent who tells you someone will call you back in an hour? Can your team access help when you aren't there? We understand how frustrating these can be and we address them—we just answer the call!



## **HELP DESK & SUPPORT**

- Average wait time is under 1 minute and most problems are resolved in under 10 minutes
- 24/7 Help Desk for emergency situations
- Providing technology assistance to businesses for twelve years
- Adapting to the ever-changing technology needs of Business
- Single source provider—no more sitting on hold with your software vendor or phone provider!
- Cost-effective solution to your IT staffing needs
- Full-service technology solution

Let us add value to your organization by being your single source for your technology and telecommunications needs. Call us now and we will just answer the call!







602,427.5027 www.marcusnetworking.com











CONTACT US FOR MORE INFORMATION: Sales 602.427.5027 sales@marcusnetworking.com www.marcusnetworking.com

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